

Verulam House Nursing & Residential Home

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10.9.20

Dear Relatives/Friends,

Re Visiting Update with Immediate Effect

Following the weekly testing being carried out at Verulam House. We have this week had 2 tests results returned as positive.

As per government guidelines the procedure following a positive result is that the Home has to close for 28 days.

This means that all current visitor bookings have to be cancelled.

Appointments can resume from **Tuesday 29.9.20** and can be made in the normal way.

Should this change for any reason then we will of course let everyone know.

We will in the meantime reintroduce the facetiming, window visits and phone calls until the visits are back to normal

We are continually risk assessing the covid-19 pandemic and if we have to make any additional changes to the visiting plan after this date we will keep you informed

The management team would like to take this opportunity to thank you for your continued support and for your patience during these very challenging times. Please email us or telephone the home if you have any concerns or questions.

We hope to see you all soon under better circumstances

Kind Regards

The Management Team at Verulam House