

Important Information – please read

WE NEED YOUR HELP TO PROTECT OUR RESIDENTS

In light of the recent Coronavirus (COVID-19) outbreak, Verulam House has a duty of care to ensure all of our staff and all visitors to the home are aware of Public Health England, NHS and CQC guidance. We are following all the guidelines and have put in place extra infection control preventative measures and screening.

We are randomly checking hand hygiene of staff, visitors, GP's and other HealthCare professionals that visit the home using our Glitterbug hand hygiene machine and also by observation.

REMEMBER – FOLLOWING GOOD STANDARD HYGIENE IS THE BEST WAY OF STOPPING THE SPREAD OF VIRUSES. “Catch it, Bin it, Kill it”

As there has been diagnosed cases of the COVID-19 in Hertfordshire including Watford General Hospital where the patient died. we are now cancelling any outings to public places and will continue to monitor updates from Public Health England & NHS.

We will also be cancelling non-urgent hospital appointments and rescheduling for a later date.

Please do not visit if you have any symptoms however mild.

Typical symptoms of Covid-19 (Coronavirus) include fever and a cough that may progress to severe pneumonia causing shortness of breath and breathing difficulties.

Generally, this virus can cause more severe symptoms in people with weakened immune systems, older people, and those with long-term medical conditions

Anyone who has returned from any of the following countries in **category 1** within the last 14 days should **NOT** Visit and follow the advice below

Category 1 – self isolate even if no symptoms, call NHS 111	Category 2 – Self isolate only if symptoms appear, call NHS 111
Wuhan City and Hubei (China)	Cambodia
Iran	China
Special care zones in South Korea	Hong Kong
Italy – Northern areas of containment (returning within last 14 days)	Italy (outside of North containment areas, before 9th March)

Anywhere in Italy (returning after 9th March)	Japan
	Laos
	Macau
	Malaysia
	Myanmar
	Other areas of Korea
	Singapore
	Taiwan
	Thailand
	Vietnam

Please be aware if you have travelled to any of the countries in **category 2**, do **not** visit if you are showing any symptoms, however mild.

****Please do not visit if you have been in direct contact with anyone who has visited the above countries in category 1, even if they are not showing any symptoms****

Please follow this advice and pass it on to other family members or friends that may visit even if the symptoms are minor.

If you have any concerns, please contact the home before visiting.

Many Thanks

Matron